



DW Office ML

Single-sided DECT headset

Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safely ensured that the ActiveGard™ technology will protect your hearing. Imagine making every call in comfort, and being able to focus on what's important: the conversation.



Benefits and Features

- **Optimized for Microsoft Lync**
- **Unique Premium Design** – Crafted for comfort
- **High Comfort Wearing Styles** – Choose between ear hook and headband wearing style
- **Intuitive user interface** – Mute microphone and adjust volume up or down
- **Sennheiser HD Voice Clarity** – Wideband sound for a more natural experience
- **Full workday Talk Time** – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- **Intelligent fast charging** – 50% in 20 minutes gives you 4 hours talk time
- **Long Distance Wireless Range** – In typical office building: Up to 55 m and in line of sight: Up to 180 m.
- **Protected hearing** – ActiveGard™ technology protects against acoustic shock and sudden sound surges
- **Boosted productivity** – Noise-canceling microphone filters out unwanted background noise
- **Desk phone & softphone** – Switch from one communication channel to the other. One touch on the base station to select the channel you wish to call from
- **Intuitive and Easy pairing** – For desk sharing and phone conference.



Headset + Base	Order name	Art. No.	EAN No.	UPC No.
DW Office ML	DW 10 ML - EU	504454	4044155051889	6 15104 18191 5
DW Office ML	DW 10 ML – UK	504456	4044155051902	6 15104 18193 9
DW Office ML	DW 10 ML – US	504455	4044155051896	6 15104 18192 2
DW Office ML	DW 10 ML – AUS	504457	4044155051919	6 15104 18194 6

Technology	
DECT for EU, UK, AUS	DECT CAT-iq (1.880 to 1.900 MHz)
DECT for US	DECT 6.0 (1.920 to 1.930 MHz)
GAP compatible	Yes (Headset)
Headset	Connect to Base
Base Station	Connect to desk phone and softphone
Firmware Requirement	V. 89 or higher for headset and base
EHS (Electronic Hook Switch)	Yes (accessory – order EHS adapter separately)
Mechanical Hook Lifter	HSL 10 (accessory – order separately)
Call control	Plug and play
HeadSetup	Supports multiple softphone usage
MS Communicator certified/optimized	Yes
MS Lync certified/optimized	Yes

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Technical data	
Operational temperature range	+5 °C to + 45 °C (+41 °F to +113 °F)
Storage temperature range	-20 °C to + 70 °C (-4 °F to +158 °F)
Weight, ear hook version	22 g
Weight, headband version	50 g
Ear pad size	ø 50 mm / 1.96 inches
Battery (Lithium Polymer) exchangeable	Yes for service (see manual)
Personalization	Yes with nameplate on headset
Package dimensions (H x W x D)	16.5 cm x 16 cm x 16 cm
Package weight	940 g
Units in distributor master carton	8
Master carton dimensions (H x W x D)	36 x 38 x 38 cm
Master carton weight	8.85 kg
Range – line of sight	180 m
Range – in typical office building	55 m
Automatic power adjustment	Yes (distance between headset and base)
Talk time in Wideband Mode	Up to 8 hours
Talk time in Narrowband Mode	Up to 12 hours
Stand by time	Up to 100 Hours
Auto – headset OFF when out of range	Yes ➔ after 30 minutes
Charge time 0 – 50%	20 minutes
Charge time 0 – 100%	1 hour
Headset Auto Link to Base	Yes, can be activated on the base station
Microphone	Electret Condenser Microphone, Noise-canceling
Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz – 3.5 KHz
Mute Microphone	Yes
Speaker	Neodymium Magnet Speaker
Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz – 3.5 KHz
All acoustic parts observe the TIA-920 wideband standards	
Safety	
Automatic Acoustic Shock Protection	YES ➔ ActiveGard™
EU/AUS Limiter	YES ➔ Activation by dip switch
Delivery content	
<ul style="list-style-type: none"> • Headset (with name plate for ear hook and distance holder) • Base Station • Power supply • USB cable • Audio phone cable • Headband • 1 bendable ear hook (mounted on headset) • Name plate holder for headband and name plate instruction • Printed QuickGuide • CD with Manual, QuickGuide, nameplate template and HeadSetup Installation Program • Printed safety guide 	



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Accessories				
Product description	Order name	Art. No.	EAN No.	UPC No.
Ear hook fixed (1 set, S, M, L, XL)	EH set DW 10 F	504352	4044155 050868	6 15104 18035 2
EHS Avaya adapter	CEHS-AV 01	504100	4044155 047387	6 15104 17407 8
EHS Snom adapter	CEHS-SN 01	504101	4044155 047394	6 15104 17408 5
EHS Snom adapter	CEHS-SN 02	504188	4044155 074574	6 15104 22297 7
EHS Alcatel adapter	CEHS-AL 01	504102	4044155 047400	6 15104 17422 1
EHS Cisco adapter	CEHS-CI 01	504103	4044155 047417	6 15104 17423 8
EHS Polycom adapter	CEHS-PO 01	504104	4044155 047424	6 15104 17424 5
EHS DHSG adapter	CEHS-DHSG	504105	4044155 047431	6 15104 17425 2
Headset charger	CH 10	504366	4044155 050998	6 15104 18053 6
Headset charger (only cable)	CH 10 USB	504365	4044155 051001	6 15104 18055 0
Handset Lifter	HSL 10	500712	4044155 047387	6 15104 17407 8
Interface box for AEI EHS	TCI 01	500275	4044155 047394	6 15104 17408 5

Single components

Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare.

Product description	Order name	Art. No.	EAN No.	UPC No.
Single headset of DW 10	DW 10 HS	504324	4044155050585	6 15104 17992 9
DW Base set for DW ML series	DW BS ML - EU	504478	4044155052121	6 15104 18217 2
DW Base set for DW ML series	DW BS ML -UK	504480	4044155052145	6 15104 18219 6
DW Base set for DW ML series	DW BS ML - US	504479	4044155052138	6 15104 18218 9
DW Base set for DW ML series	DW BS ML -AUS	504481	4044155052152	6 15104 18220 2

Base including power supply, audio cable and USB cable

Spare parts

Product description	Order name	Art. No.	EAN No.	UPC No.
Power supply US	UNI PS US 01	92893	40 12418 928933	6 15104 92893 0
Power supply AUS	UNI PS AUS 01	520334	40 44156 023083	6 15104 13459 1
Power supply UK	UNI PS UK 01	92892	40 12418 928926	6 15104 92892 3
Power supply EU	UNI PS EU 01	94707	40 12418 947071	6 15104 94707 8
Spare battery	DW BATT 03	504374	40 44155 051087	6 15104 18067 3
Headband	SHS 02 DW 10 spare	504344	40 44155 050783	6 15104 18024 6
Earpad	HZP 25 DW 10	504349	40 44155 050837	6 15104 18031 4
Earhook bendable	EH DW 10 B	504370	40 44155 051049	6 15104 18062 8
Name plate set	Name plate set, DW 10	504353	40 44155 050875	6 15104 18036 9
Audio cable RJ 45 - RJ 9	RJ 45 - RJ9 - DW	504364	40 44155 050981	6 15104 18052 9
USB cable	USB cable - DW	504363	40 44155 050974	6 15104 18051 2

OPTIMIZED FOR
Microsoft® Lync™

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Type approvals	
Worldwide	TCO '07
Europe	EMC - EN 301489-6
CE	RADIO - EN 301406
	Safety - EN 60950-1
	SAR (headset) - EN 50360 ref. EN 62209-1
USA:	This product meets the safety requirements of CSA No. 231437
Approved by	
Canada:	Industry Canada RSS 213 Issue 2
	IC ID 2099 D-TDB1 (base station)
	IC ID 2099 D-TDH1 (headset)
USA:	FCC 47 CFR Part 15 (d)
	FCC ID: DMOCDDBIB (base station)
	FCC ID: DMOCDHDKB (headset)
	AS/ACIF S004
Australia	AS/ACIF S004



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