Cisco compatibility

Sennheiser Solution Overview
Sennheiser Electronic KG at a Glance

- Founded in 1945 by Dr. Fritz Sennheiser
- Market leading audio brand
- Product range from headphones, headsets and microphones to integrated systems
- Workforce of more than 2500 people all over the world
- Annual turnover in 2013 €591 M
- Production sites in Germany, Ireland and the USA
- International network of subsidiaries and distribution partners
The Sennheiser Product Categories

- Headphones & Headsets
- Contact Center & Office (CC&O)
- Microphones
- Integrated Systems
A Worldwide Distribution Network
The Sennheiser CC&O Value Proposition

What to Experience from Sennheiser Headsets?

In the making of headsets for Contact Centers, Offices (CC&O) and Unified Communications professionals we are focusing on three main areas, which outline our value proposition - these are the areas which you need to experience:

- Sound Leadership
- Quality Design
- User Focus
Product Introduction
Sennheiser’s Wireless Headset Portfolio

DW & SD Series (DECT)  PRESENCE™ and MB Series (Bluetooth)
Sennheiser’s Wired Headset Portfolio

Century Series  Circle Series  Culture Series
Sennheiser’s Wired Headset Portfolio

SH Series

CC Series
Sennheiser’s Speakerphone Portfolio

Speakerphone Series
Product Specifications
Work place and device definitions

Typical desk users spend limited time away from their desk and are not required to answer calls when away from their desk.

Typical office-based users have an allocated desk although they don’t spend too much of their time at their desk.

Typical field-based users have no dedicated desk in the office and no fixed location but should be available while on the road.

Desk phone
Softphone
Mobile phone
Tablet
DW Wireless Series

- Sennheiser voice clarity
- Noise canceling microphone
- Long distance wireless range - up to 55 m / 180 ft in typical office building. Up to 180 m / 590 ft in line of sight
- ActiveGard® - acoustic shock protection
- Full workday talk time
- Fast charge 50 % in 20 min
- Pairing for sharing (hot desking) and phone conferences
SD Wireless Series*

- Sennheiser voice clarity
- Noise canceling microphone
- Long distance wireless range - up to 55 m / 180 ft in typical office building. Up to 180 m / 590 ft in line of sight
- ActiveGard® - acoustic shock protection
- Full workday talk time
- Fast charge 50% in 20 min
- Pairing for sharing (hot desking) and phone conferences

* Only available in Americas
PRESENCE™ Series

- Best-in-class sound quality with SpeakFocus™ and WindSafe™ technologies
- Premium quality design
- Intuitive user interface
- Multi-connectivity - seamlessly switch between softphone and mobile calls
- Extended range - up to 25 m / 80 ft
- Full workday talk time
- Fully charged in 1 hour and 15 min
- Light weight - 13 grams
- Flexible wearing style
- Carry case included
Mobile Business Pro Series

- Sennheiser voice clarity - ultra noise-canceling microphone for a natural speech and listening experience
- Sound-enhancement profiles - perfect for communication and multimedia/music
- Large leatherette ear-pad - for exceptional wearing comfort and powerful sound
- Full workday talk time
- Room Experience* technology - provides a more ambient, realistic sound giving users a more natural listening experience
- Multi-connectivity - seamlessly switch between softphone and mobile calls
- Convenient call handling management - voice prompts and easy on/off charger

* Available for double-sided variants with on/off feature
Century™ Wired Series

- Premium designed headset optimized for flexibility
- Sennheiser voice clarity
- Optimum speech clarity through noise canceling microphone
- ActiveGard® acoustic shock protection
- Stereo sound in double-sided USB variant
- 90° foldable brushed aluminium ear cups
- Large leatherette ear pads for perfect wearing comfort
- Available with phone connection (easy disconnect) or USB connection with call control

SC 630

SC 660 USB CTRL
CIRCLE™ Series

- Sennheiser voice clarity
- Optimum speech clarity through noise canceling microphone
- ActiveGard® acoustic shock protection
- High wearing comfort with CircleFlex™
- Bendable boom arm for optimal microphone position
- Robustness and durability in focus
- Available with phone connection (easy disconnect) or USB connection with call control

SC 230  SC 260 USB CTRL
CULTURE™ Series

- Deployment friendly solution with integrated call control and USB connector
- Sennheiser voice clarity
- Optimum speech clarity through noise canceling microphone
- ActiveGard® - acoustic shock protection
- Lightweight - increased comfort
- Large, comfortable ear pads for long term use

SC 30 USB CTRL

SC 60 USB CTRL
SH Series

- Sennheiser voice clarity - sound for a more natural experience
- Noise canceling microphone filters out ambient sounds for clearer speech
- Precision positioning - 300° adjustable microphone boom for personalized mic placement and wearing flexibility on right or left side
- Headband adjustable on both sides for balanced fit
- ActiveGard® technology protects against acoustic shock and sudden sound surges
CC Series

- Sennheiser voice clarity - sound for a more natural experience
- Ultra noise canceling microphone filters out ambient sounds for clearer speech
- Precision positioning - 300° adjustable microphone boom for personalized mic placement and wearing flexibility on right or left side
- Extra comfort - generous padding on the headband and earpad(s)
- ActiveGard® technology protects against acoustic shock and sudden sound surges
Sennheiser Speakerphone Series

- Compact and portable - lightweight design for mobile business professionals
- Outstanding communications experience - Sennheiser voice clarity and echo canceling for a natural speech and listening experience
- Exceptional sound - replace PC and mobile phone speakers and microphones with Sennheiser sound quality
- Sound-enhancement profile for music and video
- Connects to PC (Windows/Mac) and mobile phone or tablet
- Intuitive user interface - clear microphone mute button, call and volume control and easy cable management
- Convenience and protection - tailored carry pouch
Sennheiser - Cisco Compatibility
In the following section, the Cisco Compatible logo indicates a solution tested for interoperability by Cisco.

Go to [www.cisco.com/go/compatibledisclaimer](http://www.cisco.com/go/compatibledisclaimer) for disclaimer.

Other solutions are tested for interoperability by Sennheiser.
Cisco IP phones

Cisco IP phones 69XX series

CSTD 08 - Art. Nr. 5365

Circle™ series
Cisco IP phones

- Cisco IP phones 69XX series
- CSTD 08 - Art. Nr. 5365
- Century™ series
- SH 2xx/3xx series
- CC 5xx series
Cisco IP phones

Cisco IP phones 78XX series

CSTD 08 - Art. Nr. 5365

Century™ series
Circle™ series
SH 2xx/3xx series
CC 5xx series
Cisco IP phones

Cisco IP phones 78XX series

CEHS-CI 01 - Art. Nr. 504103

DW and SD series

1 The SD series is only available in the Americas
Cisco IP phones

Cisco IP phones 79XX series

CSTD 08 - Art. Nr. 5365

Circle™ series

SH 2xx/3xx series

CC 5xx series
Cisco IP phones

Cisco IP phones 79XX series

CSTD 08 - Art. Nr. 5365

Century™ series
Cisco IP phones

Cisco IP phones 79XX series

CEHS-CI 01 - Art. Nr. 504103

DW and SD series\(^1\)

\(^1\) The SD series is only available in the Americas
Cisco IP phones

Cisco 8900 and 9900 series

CSTD 08 - Art. Nr. 5365

Circle™ series
Cisco IP phones

Cisco 8900 and 9900 series

CSTD 08 - Art. Nr. 5365

Century™ series

SH 2xx/3xx series

CC 5xx series
Cisco IP phones

Cisco 8900 and 9900 series

CEHS-CI 02 - Art. Nr. 504533

DW and SD series

1 The SD series is only available in the Americas
Cisco IP phones

Cisco SPA 500 series

CEHS-CI 03 - Art. Nr. 506038

DW and SD series\(^1\)

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\(^1\) The SD series is only available in the Americas
Cisco Soft phones

Cisco IP Communicator

Sennheiser HeadSetup™

UUSB8 - Art. Nr. 504004

Circle™ series

SH 2xx/3xx series

CC 5xx series

1 Sennheiser HeadSetup can be downloaded at:
http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
Cisco Soft phones

Cisco IP Communicator

Sennheiser HeadSet up™

UUSB8 - Art. Nr. 504004

Century™ series

1 Sennheiser HeadSetup can be downloaded at: http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
Cisco Soft phones

Cisco IP Communicator

HeadSetup™

Sennheiser HeadSetup™

USB versions

Culture™ series

Circle™ series

Sennheiser HeadSetup can be downloaded at: http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
Cisco Soft phones

Cisco IP Communicator + Sennheiser HeadSetup™

USB versions

Century™ series

Sennheiser HeadSetup™ can be downloaded at:
http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
Cisco Soft phones

Cisco IP Communicator

Sennheiser HeadSet up™

USB cable is included in the package

DW and SD Series

1 Sennheiser HeadSet up can be downloaded at: http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
2 The SD series is only available in the Americas
Cisco Soft phones

Cisco IP Communicator + Sennheiser HeadSetup™

BTD 800 USB

PRESENCE UC

1 Sennheiser HeadSetup can be downloaded at:
http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
Cisco Soft phones

Cisco Jabber + Cisco Jabber plugin

UUSB8 - Art. Nr. 504004

Century™ series

Circle™ series

1 Sennheiser Cisco Jabber plugin can be downloaded at: http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
Cisco Soft phones

Cisco Jabber + Cisco Jabber plugin

USB versions

Culture series  Circle series  Century series

1 Sennheiser Cisco Jabber plugin can be downloaded at: [http://en-de.sennheiser.com/telecommunication-business-support-service-support-software](http://en-de.sennheiser.com/telecommunication-business-support-service-support-software)
Cisco Soft phones

Cisco Jabber + Cisco Jabber plugin

USB cable is included in the package

DW and SD Series

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1 Sennheiser Cisco Jabber plugin can be downloaded at:
   http://en-us.sennheiser.com/telecommunication-business-support-service-support-software
   The SD series is only available in the Americas
Cisco Soft phones

Cisco Jabber + Cisco Jabber plugin

BTD 800 USB

USB versions

Presence UC

MB Pro Series

Speakerphone Series

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1 Sennheiser Cisco Jabber plugin can be downloaded at: http://en-de.sennheiser.com/telecommunication-business-support-service-support-software
Sennheiser wired headset accessory solutions for Cisco

<table>
<thead>
<tr>
<th>Art. Name</th>
<th>Art. Nr.</th>
<th>Picture</th>
<th>Details</th>
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</thead>
<tbody>
<tr>
<td>CSTD 08</td>
<td>05365</td>
<td><img src="image1.png" alt="Image" /></td>
<td>Phone cable code 08. Easy Disconnect - RJ 9</td>
</tr>
<tr>
<td>UUSB 8</td>
<td>504004</td>
<td><img src="image2.png" alt="Image" /></td>
<td>UUSB 8 enables full call control for all wired headsets USB - Easy Disconnect</td>
</tr>
</tbody>
</table>
Sennheiser wireless headset Electronic Hook Switch (EHS) solutions for Cisco

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</tr>
</thead>
</table>
| CEHS-CI 01 | 504103    | ![Picture](image1.png) | Electronic Hook Switching (EHS) for Cisco terminals  
  • 7900 series |
| CEHS-CI 02 | 504533    | ![Picture](image2.png) | Electronic Hook Switching (EHS) for Cisco terminals  
  • 8900 series  
  • 9900 series |
# Sennheiser wireless headset Electronic Hook Switch (EHS) solutions for Cisco

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<tr>
<td>CEHS-CI 03</td>
<td>506038</td>
<td><img src="image.png" alt="Image" /></td>
<td>Electronic Hook Switching (EHS) for Cisco SPA series</td>
</tr>
</tbody>
</table>
# Sennheiser integration software for Cisco Jabber and Cisco IP Communicator

<table>
<thead>
<tr>
<th>Art. Name</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>HeadSetup™</td>
<td>HeadSetup™ is an easy-to-use background software application working on your PC and enabling call control on Cisco IP Communicator from the headset. Personal settings need to be inputted when running the program for the first time. Thereafter, HeadSetup™ ensures that your headset and Cisco IP Communicator speak the same call control language. HeadSetup™ is a plug and play solution that interfaces Cisco IP Communicator standards via the embedded drivers. HeadSetup can be downloaded at: <a href="http://www.sennheiser.com/telecommunication-business-support-service-support-software">www.sennheiser.com/telecommunication-business-support-service-support-software</a></td>
</tr>
<tr>
<td>Cisco Jabber plugin</td>
<td>The Sennheiser Cisco Jabber Plugin is a call control integration module which manages the connection between the Sennheiser headset solutions and a Cisco Jabber UC client. All call control features can be used via the headset such as answer and end calls, adjust the volume or mute the call. The plugin can be downloaded at: <a href="http://www.sennheiser.com/telecommunication-business-support-service-support-software">www.sennheiser.com/telecommunication-business-support-service-support-software</a></td>
</tr>
</tbody>
</table>
Experience Sennheiser

For more information about Cisco and CC&O headsets from Sennheiser, please go to:

www.sennheiser.com/cisco