

Version 1.6



Voluntary Product Accessibility Template (VPAT)

DATE: 2016-11-22
PRODUCT NAME: SP20; MB PRO SERIES; PRESENCE SERIES, SD SERIES
PRODUCT VERSION NUMBER: NOT APPLICABLE
VENDOR COMPANY NAME: SENNHEISER COMMUNICATIONS A/S
VENDOR CONTACT NAME: HELP@SENNCOM.COM
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APPENDIX A: SUGGESTED LANGUAGE GUIDE

| Summary Table Voluntary Product Accessibility Template | | |
|---|---|---------------------------------|
| <i>Criteria</i> | Level of Support & Supporting Features | Remarks and explanations |
| Section 1194.21 Software Applications and Operating Systems | Not applicable | |
| Section 1194.22 Web-based Internet Information and Applications | Not applicable | |
| Section 1194.23 Telecommunications Products | | |
| Section 1194.24 Video and Multi-media Products | Not applicable | |
| Section 1194.25 Self-Contained, Closed Products | Not applicable | |
| Section 1194.26 Desktop and Portable Computers | Not applicable | |

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| Section 1194.31 Functional Performance Criteria | | |
| Section 1194.41 Information, Documentation and Support | | |

| Section 1194.23 Telecommunications Products - Detail Voluntary Product Accessibility Template | | |
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| Criteria | Level of Support & Supporting Features | Remarks and explanations |
| (a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use. | SUPPORTS | |
| (b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols. | SUPPORTS | |
| (c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs. | SUPPORTS | |
| (d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from | SUPPORTS | |

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| a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required. | | |
| (e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays. | SUPPORTS | |
| (f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided. | SUPPORTS | |
| (g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use. | DOES NOT SUPPORT | |
| (h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided. | NOT APPLICABLE | |
| (i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a | SUPPORTS | |

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| user of hearing technologies to utilize the telecommunications product. | | |
| (j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery. | SUPPORTS | |
| (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys. | SUPPORTS | |
| (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum. | DOES NOT SUPPORT | Controls are located on headset for some devices Higher force is required to activate controls |
| (k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at | DOES NOT SUPPORT | |

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| least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character. | | |
| (k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound. | DOES NOT SUPPORT | |

| Section 1194.31 Functional Performance Criteria – Detail Voluntary Product Accessibility Template | | |
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| <i>Criteria</i> | Level of Support & Supporting Features | Remarks and explanations |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | SUPPORTS | |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | SUPPORTS | |
| (c) At least one mode of operation and information retrieval that does not | SUPPORTS | |

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| require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | | |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | SUPPORTS WITH EXCEPTIONS | Not supported on SP 20 |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | SUPPORTS | |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | SUPPORTS | |

Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template

| Criteria | Level of Support & Supporting Features | Remarks and explanations |
|--|---|--|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | SUPPORTS | Documentation is available in both print and online on the Sennheiser webpage at no additional charge. |

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| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | SUPPORTS | Documentation is available in both print and online on the Sennheiser webpage at no additional charge. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | SUPPORTS | |

APPENDIX A (OF THE DOS VPAT/GPAT CHECKLIST)

SUGGESTED LANGUAGE FOR FILLING OUT THE VPAT/GPAT

In order to simplify the task of conducting market research assessments for procurement officials or customers, ITIC (Information Technology Industry Council) has developed suggested language for use when filling out a VPAT/GPAT. You may choose to employ all or some of the language below. Once you determine what language you intend to use, we recommend that use is consistent throughout all of your VPAT/GPATs.

SUPPORTING FEATURES (COLUMN 2 ON VPAT/GPAT)

SUPPORTS

Use this language when you determine the product fully meets the letter and intent of the Criteria.

SUPPORTS WITH EXCEPTIONS

Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.

SUPPORTS THROUGH EQUIVALENT FACILITATION

Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.

SUPPORTS WHEN COMBINED WITH COMPATIBLE AT

Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).

DOES NOT SUPPORT

Use this language when you determine the product does not meet the letter or intent of the Criteria.

NOT APPLICABLE

Use this language when you determine that the Criteria do not apply to the specific product.

NOT APPLICABLE - FUNDAMENTAL ALTERATION EXCEPTION APPLIES

USE THIS LANGUAGE WHEN YOU DETERMINE A FUNDAMENTAL ALTERATION OF THE PRODUCT WOULD BE REQUIRED TO MEET THE CRITERIA (SEE THE ACCESS BOARD STANDARDS FOR THE DEFINITION OF "FUNDAMENTAL ALTERATION").

IMPACT OUTREACH CENTER

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