CounterPath Compatibility

Sennheiser Communications Solution Overview
Sennheiser at a glance

- Founded in 1945 by Dr. Fritz Sennheiser
- Market leading audio brand
- Products range from headphones, headsets and microphones to integrated systems
- Workforce of more than 2700 people all over the world
- Annual turnover in 2015 of €682 million
- Production sites in Germany, Ireland and the USA
- International network of subsidiaries and distribution partners
The Sennheiser product categories

- Headphones & Headsets
- Contact Center & Office (CC&O)
- Microphones
- Business Communication
Sennheiser’s worldwide distribution network
Our value proposition

What will you experience from Sennheiser Headsets?

In the making of headsets for contact centers, offices and Unified Communications professionals we are focusing on three main areas, which outline our value proposition - these are the areas which you need to experience:

- Sound Leadership
- Quality Design
- User Focus
Product Introduction
Wireless DECT portfolio

D 10 Series  

DW Series  

SD Series
Wireless Bluetooth® portfolio

PRESENCE™ Series  MB Pro Series  MB 660 Series
Wired headset portfolio

Century™ Series  Circle™ Series  Culture Plus Series  Culture™ Series
Wired headset portfolio

SH Series

CC Series
Speakerphone portfolio

Speakerphone Series
Product Specifications
Work place and device definitions

Typical desk users spend limited time away from their desk and are not required to answer calls when away from their desk.

Typical office-based users have an allocated desk although they don’t spend too much of their time at their desk.

Typical field-based users have no dedicated desk in the office and no fixed location but should be available while on the road.

Compatible with:

- Desk phone
- Softphone
- Mobile phone
DW Wireless Series

- Sennheiser Voice Clarity for a more natural experience
- Noise-cancelling microphone
- Long distance wireless range - up to 55 m / 180 ft in typical office building. Up to 180 m / 590 ft in line of sight
- ActiveGard® - acoustic shock protection
- Full workday talk time
- Fast charging - 50% in 20 min
- Pairing for sharing (hot desking) and phone conferences
D 10 Wireless Series

- 2-in-1 wearing style (headband or ear hook) for all-day use
- Noise-cancelling microphone
- Sennheiser Voice Clarity for a more natural experience
- Full workday of talk time
- Fast charging - 50% in just 20 minutes
- Long distance wireless range - up to 180 m (590 ft) with line of sight - 55 m (180 ft) in typical office environment
- ActiveGard® - acoustic shock protection
SD Wireless Series*

- Sennheiser Voice Clarity for a more natural experience
- Noise-cancelling microphone
- Long Distance Wireless Range - Up to 55 m in typical office building. Up to 180 m in line of sight
- ActiveGard® acoustic shock protection
- Full workday talk time
- Fast charge 50 % in 20 min.
- Pairing for desk sharing and softphone conferences

* Only available in the Americas
Mobile Business MB 660 Series

- **NoiseGard™** hybrid adaptive noise cancellation - constantly monitors the background environment for ambient noises and adjusts the level of noise reduction in your headset.

- **SpeakFocus™** technology - with 3 digital microphones enhances voice clarity in all sound environments and provides the user with consistently clear sound.

- **Advanced Own-Voice-Detector** - optimizes speech intelligibility and reduces distracting background noises.

- **Battery time** - Up to 30 hours long time performance.

- **USB cable with micro-USB connector** - for convenient charging or using the headset as a wired headset for communication and multimedia.

- The MB 660 delivers stereo audio, and CD-quality streaming with aptX® in Sennheiser’s renowned high-quality, for ultimate sound experience. Sennheiser sound personalization app Captune allows you to create your own sound with a choice of sound effect modes, to get the best personalized sound for speech, music and entertainment.
PRESENCE™ Series

- Full workday talk time
- Best-in-class sound quality with SpeakFocus™ and WindSafe™ technologies
- Premium quality design
- Intuitive user interface
- Multi-connectivity - seamlessly switch between softphone and mobile calls
- Extended range - up to 25 m / 80 ft
- Fully charged in 1 hour and 15 min
- Light weight - 13 grams
- Flexible wearing style

PRESENCE UC
Mobile Business Pro Series

- Sennheiser Voice Clarity - ultra noise-cancelling microphone for a natural sounding conversation
- Sound-enhancement profiles - perfect for communication and multimedia/music
- Large leatherette ear pad - for exceptional wearing comfort and powerful sound
- Full workday talk time
- Room Experience* technology - provides a more ambient, realistic sound giving users a more natural listening experience
- Multi-connectivity - seamlessly switch between softphone and mobile calls

* Available for double-sided variants with on/off feature
Sennheiser Speakerphone Series

- Compact and portable - lightweight design for mobile business professionals
- Outstanding communications experience - Sennheiser Voice Clarity and echo cancelling for a natural speech and listening experience
- Exceptional sound - replace PC and mobile phone speakers and microphones with Sennheiser sound quality
- Sound-enhancement profile for music and video
- Connects to PC (Windows/Mac) and mobile phone or tablet
- Intuitive user interface - clear microphone mute button, call and volume control and easy cable management
Century™ Wired Series

- Premium designed headset optimized for flexibility
- Sennheiser Voice Clarity for a more natural experience
- Optimum speech clarity through noise cancelling microphone
- ActiveGard® acoustic shock protection
- Stereo sound in double-sided USB variant
- 90° foldable brushed aluminium ear cups
- Large leatherette ear pads for perfect wearing comfort
Circle™ Wired Series

- Sennheiser Voice Clarity for a more natural experience
- Optimum speech clarity through noise cancelling microphone
- ActiveGard® acoustic shock protection
- High wearing comfort with CircleFlex™
- Bendable boom arm for optimal microphone position
- Robustness and durability in focus

SC 230 ED/USB/USB CTRL

SC 260 ED/USB/USB CTRL

ED/USB/ USB CTRL Versions
Culture™ Plus Series

SC 40 USB CTRL

- Lightweight headband with leatherette padding and 2-in-1 ear pad styles for maximum wearing comfort
- Sennheiser Voice Clarity for a natural listening experience
- Optimum speech intelligibility through noise-cancelling microphone
- Sennheiser ActiveGard® protects users against acoustic injury

SC 70 USB CTRL
Culture™ Plus Mobile Series

SC 45 USB CTRL

- Lightweight headband with leatherette padding and 2-in-1 ear pad styles for maximum wearing comfort
- Dual connectivity - offering both 3.5 mm jack and USB connectivity allowing connection to smartphones, tablets etc. as well as PC
- Sennheiser Voice Clarity for a natural listening experience
- Optimum speech intelligibility through noise-cancelling microphone
- ActiveGard® - acoustic shock protection

SC 75 USB CTRL
Culture™ Series

SC 30 USB CTRL

- Deployment friendly solution with integrated call control and USB connector
- Sennheiser Voice Clarity for a more natural experience
- Optimum speech clarity through noise cancelling microphone
- ActiveGard® - acoustic shock protection
- Lightweight - increased comfort
- Large, comfortable ear pads for long term use

SC 60 USB CTRL
SH Series

- Sennheiser Voice Clarity - sound for a more natural experience
- Noise-cancelling microphone filters out ambient noise for clearer speech
- Precision positioning - 300° adjustable microphone boom for personalized mic placement and wearing flexibility on right or left side
- Headband adjustable on both sides for balanced fit
- ActiveGard® technology protects against acoustic shock and sudden sound surges
CC Series

- **Sennheiser Voice Clarity** - sound for a more natural experience
- **Ultra noise-cancelling microphone** filters out ambient noise for clearer speech
- **Precision positioning** - $300^\circ$ adjustable microphone boom for personalized mic placement and wearing flexibility on right or left side
- **Extra comfort** - generous padding on the headband and earpad(s)
- **ActiveGard® technology** protects against acoustic shock and sudden sound surges
Sennheiser - CounterPath Compatibility
CounterPath - Bria Softphone

- CounterPath’s suite of Bria softphone clients enable secure VoIP audio and video calling, messaging, presence, and screen sharing across multiple devices and operating systems.

- In order to enable call control management between Bria Softphone version 4.8, X-Lite 4.9.8 and Bria X 1.2 or higher and Sennheiser headsets and speakerphones, Sennheiser HeadSetup™ must be installed.

- Download the Sennheiser HeadSetup™ for Windows or Mac from the Sennheiser software page: www.sennheiser.com/software

* Sennheiser HeadSetup™ for Windows version 7.0 or higher
* Sennheiser HeadSetup™ for Mac version 1.6 or higher
Bria Softphone version 4.8, X-Lite 4.9.8 and Bria X 1.2 or higher

Bria Softphone

Sennheiser HeadSetup™

USB cable is included in the package

DW Series, SD Series*, D 10 USB

1 Sennheiser HeadSetup™ can be downloaded at: www.sennheiser.com/software
2 SD Series is only available in the Americas
Bria Softphone version 4.8, X-Lite 4.9.8 and Bria X 1.2 or higher

Bria Softphone + Sennheiser HeadSetup™

BTD 800 USB is included in the package

PRESENCE UC | MB Pro UC | MB 660 UC

Sennheiser HeadSetup™ can be downloaded at: www.sennheiser.com/software
Bria Softphone version 4.8, X-Lite 4.9.8 and Bria X 1.2 or higher

Sennheiser HeadSetup™ can be downloaded at: www.sennheiser.com/software

SC 30/SC 60 USB CTRL  SC 40/SC 70/SC 45/SC 75 USB CTRL  SC 2xx USB CTRL  SC 6xx USB CTRL
Bria Softphone version 4.8, X-Lite 4.9.8 and Bria X 1.2 or higher

Bria Softphone + Sennheiser HeadSetup™

Sennheiser Speakerphone Series

SP 10

SP 20

Sennheiser HeadSetup™ can be downloaded at: www.sennheiser.com/software
Bria Softphone version 4.8, X-Lite 4.9.8 and Bria X 1.2 or higher

Bria Softphone

Sennheiser HeadSetup™

USB-ED-CC-01 - Art. Nr. 506478

SC 2xx/6xx Series  
SH 2xx / SH 3xx Series  
CC 5xx Series

Sennheiser HeadSetup™ can be downloaded at: www.sennheiser.com/software
Sennheiser wired headset accessory solutions for CounterPath

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<tr>
<th>Art. Name</th>
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<td>506478</td>
<td><img src="image" alt="USB-ED-CC-01" /></td>
<td>USB adapter with call control for SC 230/SC 260 and SC630/SC660</td>
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Experience Sennheiser

For more information about CounterPath and headsets and speakerphones from Sennheiser, please go to: www.sennheiser.com/cco