Sennheiser HeadSetup™ Pro

Sennheiser HeadSetup™ Pro is a client application running in the background on the headset users' PC. The solution ensures that Sennheiser headsets and speakerphones work seamlessly with various leading softphones and give you access to latest firmware updates and personalized settings.

HeadSetup™ Pro is uniquely configured to either work together with a signed-up company account on HeadSetup™ Pro Manager or as a stand-alone application for smaller companies or personal use.

HeadSetup™ Pro is designed to be simple to use, allowing Sennheiser headset and speakerphone users to enhance their experience and productivity simply and quickly.

KEY FEATURES

- Intuitive and user friendly interface
- Compatible with business headsets and speakerphones from Sennheiser
- Integration between your Sennheiser device and softphone gives full control of call control functions such as answer/end calls, adjust volume and mute
- Access to available software & firmware updates
- Easy and quick update of connected Sennheiser devices
- Select default softphone and headset for your calls
- Set device settings to ensure the best possible user experience
- Access to user manual and language selection (available in 12 different languages)
- Link to the Sennheiser website for easy access to product quick guides and user manuals

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Technical Data

Sennheiser USB devices supported

Culture Series	SC 30 USB CTRL / SC 60 USB CTRL, SC 30 USB ML / SC 60 USB ML
Culture Plus Series	SC 40 USB CTRL / SC 70 USB CTRL, SC 40 USB MS / SC 70 USB MS, SC 45 USB CTRL / SC 75 USB CTRL, SC 45 USB MS / SC 75 USB MS
SC 100 Series	SC 130 USB/SC 160 USB, SC 130 USB-C/SC 160 USB-C, SC 135 USB/SC 165 USB, SC 135 USB-C/SC 165 USB-C
Circle Series	SC 230 USB / SC 260 USB, SC 230 USB CTRL II / SC 260 USB CTRL II, SC 230 USB MS II / SC 260 USB MS II
Century Series	SC 630 USB CTRL / SC 660 USB CTRL, SC 630 USB ML / SC 660 USB ML, SC 635 USB /SC 665 USB
MB Series	MB Pro 1 UC / MB Pro 2 UC, MB Pro 1 UC ML / MB Pro 2 UC ML / MB 660 UC / MB 660 UC MS
PRESENCE Series	PRESENCE UC / PRESENCE UC ML, PRESENCE Grey UC
SDW 5000 Series	SDW 5016 / SDW 5013, SDW 5036 / SDW 5033, SDW 5066 / SDW 5063
DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
D 10 Series	D 10 USB / D 10 USB ML
SP Series	SP 10, SP 10 ML, SP 20, SP 20 ML, SP 220 UC, SP 220 MS, SP 30
Dongles	BTD 800 USB / BTD 800 USB ML
Busy light	UI 20 BL USB

Supported operating systems

Microsoft	Windows® 7 (32 & 64 bit) / Windows® 8.1 (32 & 64 bit) / Windows® 10 (32 & 64 bit)

Supported softphones

Sennheiser HeadSetup™ Pro is compatible with the following softphones:	– 3CX Phone client v15 or higher** – Alcatel-Lucent OpenTouch Conversation 2.3.003 or higher** – Alcatel-Lucent IP Desktop Softphone 11.0.66 or higher** – Avaya Aura Agent Desktop 7.0.2 or higher – Avaya Equinox for Windows v3.2.2.2 or higher – Avaya one-X Agent 2.5.58020.0 or higher – Avaya one-X Communicator v5.2.0.14 or higher – Avaya Communicator 2.1.0.69, 2.1.2.75 or higher – Avaya Communicator for Microsoft Lync v6.4.0.6 or higher – BroadSoft UC-One Communicator 22.0.1.135 or higher** – Cisco Jabber version 9.2, 9.6, 10.5, 10.6, 11.5** or higher – Cisco IP Communicator version 8.6.2, v8.6.3 or higher – CounterPath X-Lite 4.9.8, Bria X 1.2 and Bria 4.8 or higher – Microsoft Lync 2010/2013** – Mitel MiCloud Telepo 4.8.0.3636 or higher – Mitel MiCollab v8.0 or higher – Octopus NetPhone v10.30.2092.0 or higher – Pascom client v18.00 or higher – ShoreTel Communicator version 14.2 or higher – Skype for Business 2015/2016** – Skype version 6.3.x.x to 7.40.0.104 – STARFACE UCC Client v6.4.2.81 or higher – SwyxIt! version 10.30.2114.0 or higher – Unify OpenScape V7R1.47.14 or higher** – Zylinc Attendant Console ver. 6.0 u3 – Zylinc Contact Center ver. 6.0 u3 – Zylinc Service Center ver. 6.0 u3

Privacy Policy	GDPR Compliant. For more info, check the license agreement

For more information, please check:
www.sennheiser.com/software

* SD Series available in Americas only

** Sennheiser headsets and speakerphones work plug and play with Microsoft Lync/Skype for Business, Unify OpenScape, Cisco Jabber (version 11.x), Alcatel-Lucent OpenTouch Conversation and Alcatel-Lucent IP Desktop Softphone and via softphone plugins with 3CXPhone client and Cisco Jabber (version 9.2 to 10.6).