Technical Requirements

- Operating System: Windows 7 (32 and 64 bit); Windows 8.1 (32 and 64 bit); Windows 10 (32 and 64 bit)
- Microsoft.NET 4.0 Client Profile or .NET 4.0 Framework Full already installed or internet connectivity in order to download and install .Net framework 4.0 during installation.
- Hardware: An USB connection must be available and a Sennheiser device must be connected to it.

Sennheiser HeadSetup™ Installation

- Download the HeadSetup™ installation setup file "Sennheiser_HeadSetup_vX.Y.ZZZZ.exe" from the Sennheiser's webpage and save it to the local directory (*e.g. C:\MySoftwares*).
- After download of the setup file, installation can be performed in two ways:
  1) By double clicking the setup file 'Sennheiser_HeadSetup_vX.Y.ZZZZ.exe'.
  2) By running the command via the command prompt (only required for configuring cloud logging during installation).
- Select the preferred language, accept the license agreement and continue with the installation process. It may take 3 – 4 minutes to install the application.
- When the installation is completed, select "Launch HeadSetup" (Fig. 1) option and click the "Finish" button. This will launch the HeadSetup™ application.

Fig. 1

- The application will be launched and run in the background with its icon in the system tray as shown in the Fig. 2.

Fig. 2

- Double click on the tray icon to bring the UI in to the foreground as shown in the Fig. 3.

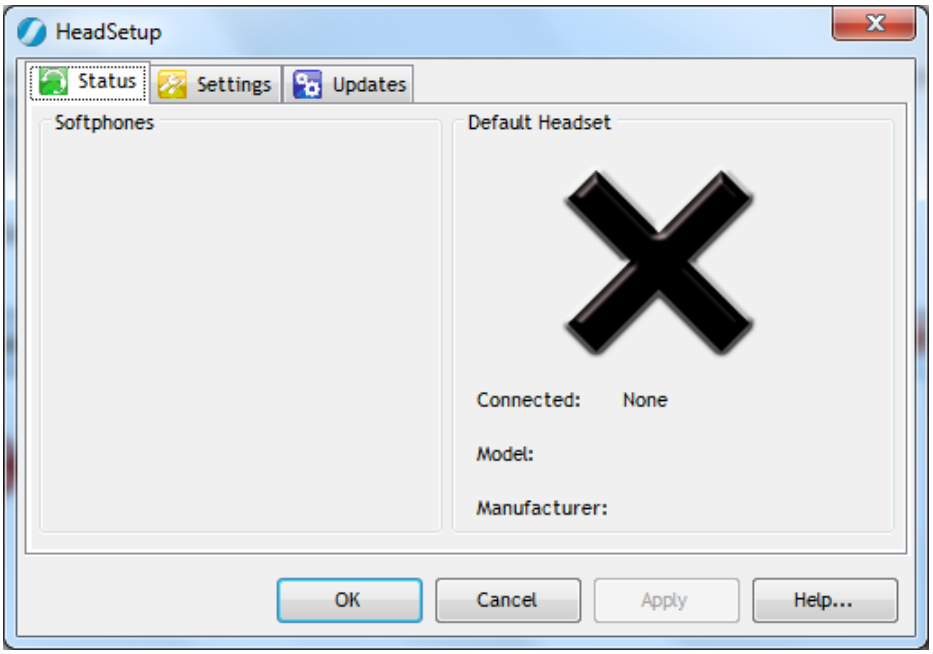

Fig. 3

- Connect the device for handling the call control. In the Fig. 4, “Sennheiser SC 60 for Lync” is connected to the PC.
  - HeadSetup™ detects the device and sets the device as its default headset for call control.
  - Skype for Business softphone will be detected as the default softphone for which the Off-Hook event will work.
  - Other softphones installed on the PC will be listed in the “Available Softphones” list and they will be highlighted or greyed-out based on their login status.
  - Here Cisco Jabber Softphone is highlighted as the user has installed and logged into it.
  - However, Skype is greyed out as it is installed but the user has not logged into it.

Fig. 4

- The user can change the default softphone to be used for Off-Hook events by following the below steps (Fig. 5):
  - Go to the “Settings tab”.
  - In the “Default softphone for outgoing calls” drop-down, the user can select the required softphone to be set as default.
  - Here “Cisco Jabber” is selected.
  - After selecting the default softphone, click the “Apply” button.

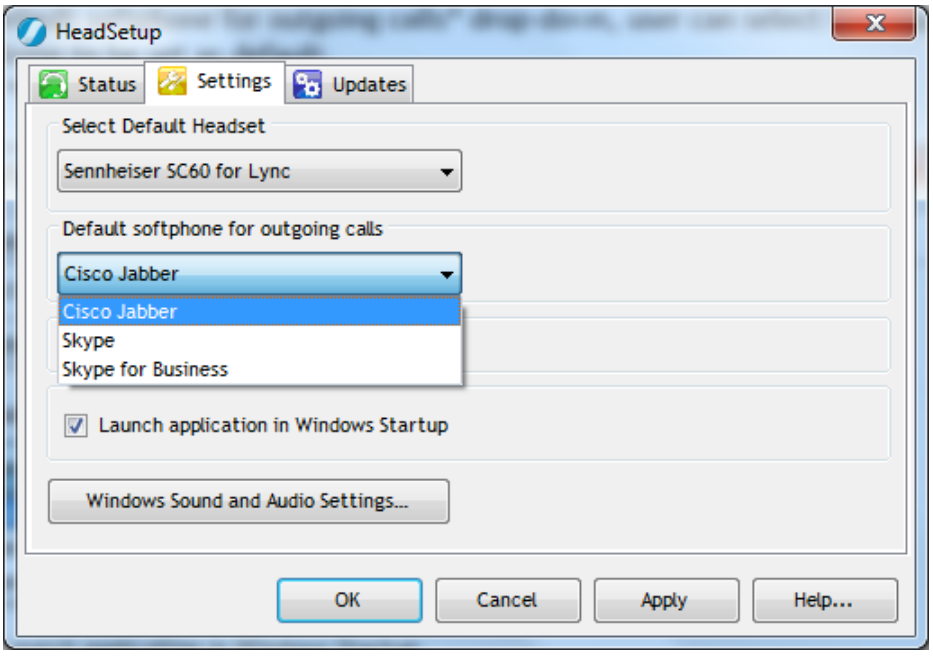

Fig. 5

- This will set the default softphone as Cisco Jabber. To confirm, go back to the status (Fig. 6). Cisco Jabber is now listed as the default softphone and Skype for Business as available softphone.

- Pressing Offhook on headset will now bring the Cisco Jabber softphone window to foreground and make its window active. In this way, the user can make the required softphone's window as active for usage.

Fig. 6

- For more details, click the Help button.

Fig. 7

Configuring Cloud Logging while installing the HeadSetup™

Per default, HeadSetup™ installs with the cloud logging feature enabled. User can however disable it by installing the HeadSetup™ via the command line. To install the HeadSetup™ via the command line and configure the cloud logging feature, the user needs to download and extract the installation package available on Sennheiser's webpage for the Mass deployment into a local folder on user's PC (e.g. C:\MySoftwares). In the 'Secom.dat' file available in the installation package, user needs to update the XML tag '<LogSPReportInCloud>'. This tag is used to enable or disable the cloud logging feature on the target machine.

E.g.
<LogSPReportInCloud>Yes</LogSPReportInCloud>
This will enable the cloud logging feature.

<LogSPReportInCloud>No</LogSPReportInCloud>
This will disable the cloud logging feature.

Note
Secom.dat contains several entities. Care should be taken by the user to not update any other entities except '<LogSPReportInCloud>. Changing the values of the other entities might lead to HeadSetup™ exhibiting unexpected behaviour.

While installing the HeadSetup™ via the command line, both the executable (Sennheiser_HeadSetup_vX.Y.ZZZZ.exe) and the modified config file (Secom.dat) should be available in the same folder.

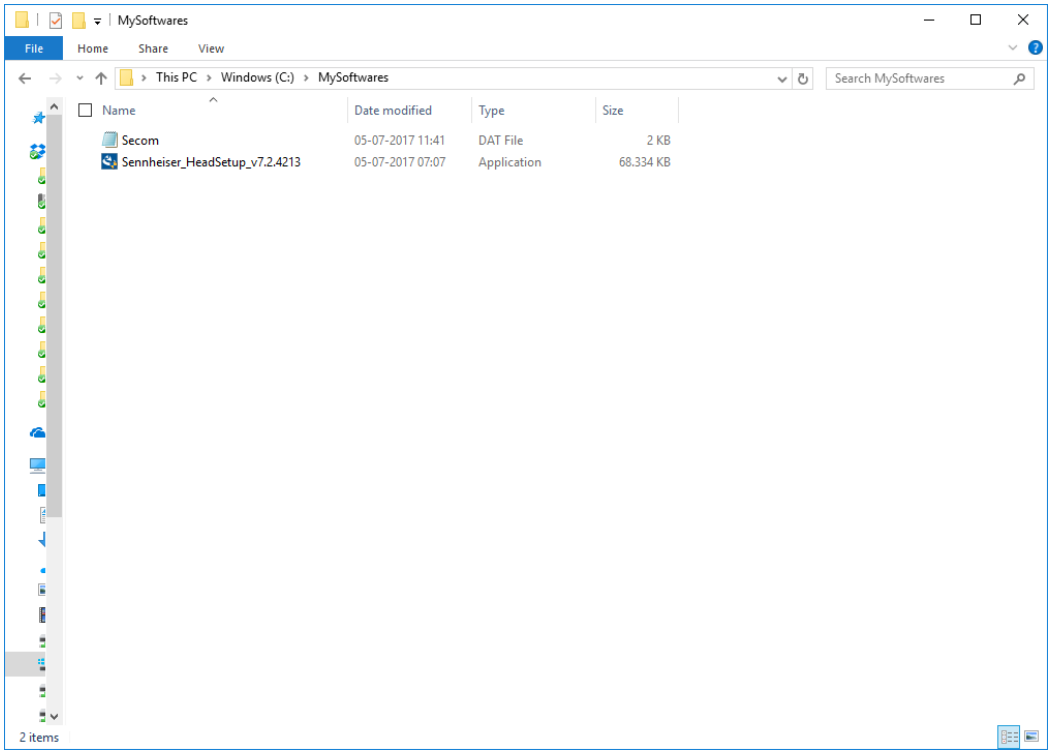

Fig. 8

Installing the HeadSetup™ application requires that the executable 'Sennheiser_HeadSetup_vX.Y.ZZZZ.exe' is run via the command prompt along with name of the config file passed as a command line argument to it. Following command ensures that the HeadSetup™ application is installed with the required configuration settings.

Sennheiser_HeadSetup_vX.Y.ZZZZ.exe /v"PDS_FILE=Secom.dat"

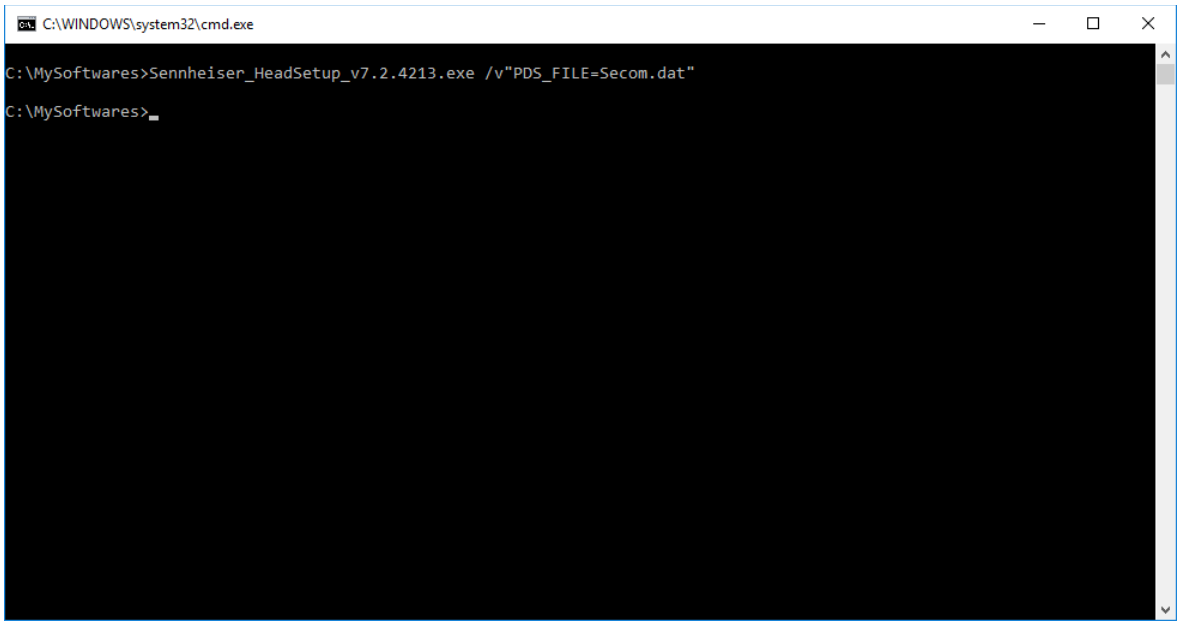

Fig. 9

Configuration of BroadSoft UC-One Communicator for HeadSetup™

Sennheiser headsets and speakerphones work plug and play with BroadSoft UC-One Communicator clients.

For Dual Softphone support, user needs to download and install Sennheiser HeadSetup™. The following steps describe the configuration of the BroadSoft UC-One Communicator client to enable Call Control with the Sennheiser HeadSetup™:

1. Ensure that both BroadSoft client and Sennheiser HeadSetup™ applications are installed and running.
2. Inorder for Sennheiser HeadSetup™ to enable Call Control with BroadSoft client, go to the BroadSoft > Preferences > Add-ins
3. Enable '*Allow 3rd party applications to access UC-One*'
4. Enable *'Do not ask about incoming Add-in connection requests'*
    a. Enabling this is not mandatory but if not done, upon restart of the BroadSoft client a pop-up dialog will appear requesting the user to enable the add-in.
5. Enable '*Accept incoming requests by default*'.
6. Restart BroadSoft UC-One Communicator application.

Note:

1. *For supported BroadSoft softphone versions, refer to the the Sennheiser HeadSetup™'s fact sheet.*
2. *Reinstall of BroadSoft UC-One Communicator will require following of the above steps to configure it.*