



IMPACT D 10

D 10 USB ML / D 10 PHONE

Everyday wireless freedom

Bring wireless freedom within reach with a DECT solution that delivers clear, natural sound and the flexibility to move around your office. Thanks to Sennheiser Voice Clarity calls are crisper and clearer, and a noise-cancelling microphone eliminates background noise for excellent customer experiences.

Together with a choice of wearing styles to suit every personal preference, the IMPACT D 10 Series delivers uncompromising comfort and premium sound.

See details and product data on next pages.



BENEFITS & FEATURES

- **Ensure premium audio for clear calls**
With Sennheiser Voice Clarity and noise-cancelling microphone for natural, clear conversations
- **Move freely with powerful wireless reach**
Up to 55 m/180 ft in typical offices, up to 180 m/590 ft line of sight, and up to 12 hours talk time
- **Connect simply to one device**
Plug-and-play with single-connectivity to either desk phone or PC/softphone
- **Choose your wearing style**
With comfortable headsets to suit your personal preference; headband, ear hook or optional neckband*
- **Easy magnetic docking and charging**
Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call

ADDITIONAL BENEFITS & FEATURES

- **Enjoy one-touch call management**
To answer/end** calls, mute microphone and control volume
- **Stay mobile with fast charging**
50% battery charges in just 20 minutes
- **Get convenient phone conferencing**
Up to four headsets per call and simple hot desking
- **See talk time available**
Shown via status indicators on the base station
- **Keep your desk tidy**
With built-in cable management
- **Benefit from secure base station**
With solid metal plate for stability
- **Protect your hearing**
From acoustic shock with Sennheiser ActiveGard® technology





IMPACT D 10

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Product Data

General Data

Product description	IMPACT D 10 USB ML: Wireless DECT headset, single-sided with base station. Single- connectivity to PC/Softphone. UC optimized and Skype for Business Certified. IMPACT D 10 PHONE: Wireless DECT headset, single-sided with base station. Single connectivity to desk phone.
Wearing style	Headband – single-sided and ear hook. Neckband available as accessory*
Weight	22 g / 0.78 oz (Ear hook version) 50 g / 1.76 oz (Headband version)
Ear pad size	ø 50 mm / 1.96 in

Audio

Microphone	Noise-cancelling microphone for speech clarity
Microphone frequency range	150 Hz – 6.8 KHz (Wideband) 300 Hz – 3.5 KHz (Narrowband)
Mute microphone	Yes
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency range	150 Hz – 6.8 KHz (Wideband) 300 Hz – 3.5 KHz (Narrowband)

Technical Data

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) - DECT 6.0
GAP compatible	Yes (Headset)
Headset	Connects to base station/Base set
Base station	IMPACT D 10 USB ML: Connects to UC/Skype for Business IMPACT D 10 PHONE: Connects to desk phone
Headset Auto Link to Base	Yes, can be activated on the base station
Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User manual)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)



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Product Data

Technical Data

Talk time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Standby time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	0 – 50%: 20 minutes 0 – 100%: 1 hour
Warranty	2 years

Hearing Protection

ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU***/AUS Limiter depending on regional variant	Activated by DIP switch, HeadSetup™ Pro and HeadSetup™ Pro Manager

Content of delivery	IMPACT D 10 USB ML	IMPACT D 10 PHONE
What's in the box	<ul style="list-style-type: none">– Headset– Base station– Power supply– USB cable– Headband (detachable)– Bendable ear hook (mounted on headset)– Printed Quick Guide– Printed Safety Guide	<ul style="list-style-type: none">– Headset– Base station– Power supply– Audio phone cable– Headband (detachable)– Bendable ear hook (mounted on headset)– Printed Quick Guide– Printed Safety Guide

Software

HeadSetup™ Pro (Freeware)	Remote call control, firmware updates and settings www.sennheiser.com/software
PC Software (Freeware)	For other relevant PC software, please check www.sennheiser.com/software
HeadSetup™ Pro Manager (Saas)	Manage, update and configure your Sennheiser audio devices from one location www.sennheiser.com/headsetup-pro-manager
UC compatible	Yes. For more information please go to www.sennheiser.com/headsetcompatibility

*Neckband available as accessory (Art. No. 506525)

** Answer/end call requires EHS cable for desk phone and Sennheiser software for certain softphones

***Noise at Work: The EU's "Noise at Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic burst and Sustained Noise.

See more at www.sennheiser.com/d10





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Product Overview

Connects to	Product name	Art. No.	EAN No.	UPC No.	Unified Communications
 PC/Softphone	D 10 USB ML - EU	506416	40 44155 09710 8	6 15104 26140 2	UC optimized and Skype for Business Certified
	D 10 USB ML - US	506418	40 44155 09712 2	6 15104 26143 3	
	D 10 USB ML - AUS	506419	40 44155 09713 9	6 15104 26144 0	
 Desk phone	D 10 PHONE - EU	506408	40 44155 09702 3	6 15104 26126 6	
	D 10 PHONE - UK	506409	40 44155 09703 0	6 15104 26127 3	
	D 10 PHONE - US	506410	40 44155 09704 7	6 15104 26128 0	
	D 10 PHONE - AUS	506411	40 44155 09705 4	6 15104 26130 3	

For information about accessories and spare parts go to www.sennheiser.com/d10