



FACT SHEET

Sennheiser HeadSetup™

KEY FEATURES

- Intuitive and user friendly interface
- Compatible with all USB headsets and speakerphones from Sennheiser
- Integration with softphones enabling remote electronic hook switching (call control) get full control of the call functions such as answer/end calls, adjust volume and mute
- Automatic updates ensure that you are always up-to-date with the latest software version
- Multiple Softphone – switch between calls on two different softphones supported by HeadSetup™
- Default softphone – direct all outgoing calls to the chosen softphone
- Dual Softphone – handle call control with Skype for Business/Microsoft Lync and softphones supported by HeadSetup™ running on the PC without user interaction

HeadSetup™ is an easy-to-use software application running on your PC. The application ensures that your Sennheiser headsets and speakerphones work seamlessly with various leading softphones allowing you to have full control of the call functions such as answer/end calls, adjust volume and mute.

Automatic updates

With the automatic update feature you can be assured of always having the newest version of HeadSetup™ available on your PC. The application is by default set to notify you when new software downloads are available. In addition, the option to check manually for new software releases is also available.

Flexible softphone settings

HeadSetup™ enables the user to exercise call control functionality simultaneously with Skype for Business and softphones supported by HeadSetup™. The dual softphone feature* will handle the call control functionality with both softphones running on the PC without any user interaction.

In HeadSetup™ you can select which softphone you want to use per default for outgoing calls. By selecting an installed softphone from the drop down list of installed softphones in HeadSetup™ you can direct all outgoing calls to the chosen softphone.

Call control on multiple softphones is now available in HeadSetup™. This feature makes it possible to switch between calls on two different softphones supported by HeadSetup™.

* Sennheiser headsets and speakerphones need to be enabled to support the dual softphone feature by upgrading to the latest firmware via Sennheiser Updater. For further information, please check www.sennheiser.com/software



Sennheiser HeadSetup™

Technical Data

Sennheiser USB devices supported

Culture Series	SC 30 USB CTRL / SC 60 USB CTRL, SC 30 USB ML / SC 60 USB ML
Culture Plus Series	SC 40 USB CTRL / SC 70 USB CTRL, SC 40 USB MS / SC 70 USB MS, SC 45 USB CTRL / SC 75 USB CTRL, SC 45 USB MS / SC 75 USB MS
Circle Series	SC 230 USB / SC 260 USB, SC 230 USB CTRL II / SC 260 USB CTRL II, SC 230 USB MS II / SC 260 USB MS II
Century Series	SC 630 USB CTRL / SC 660 USB CTRL, SC 630 USB ML / SC 660 USB ML
MB Pro Series	MB Pro 1 UC / MB Pro 2 UC, MB Pro 1 UC ML / MB Pro 2 UC ML
MB 660 Series	MB 660 UC / MB 660 UC MS
PRESENCE Series	PRESENCE UC / PRESENCE UC ML
DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
D 10 Series	D 10 USB / D 10 USB ML
SP Series	SP 10, SP 10 ML, SP 20, SP 20 ML, SP 220 UC, SP 220 MS
Dongles	BTD 800 USB / BTD 800 USB ML

Supported operating systems

Microsoft	Windows® 7 (32 & 64 bit) / Windows® 8.1 (32 & 64 bit) / Windows® 10 (32 & 64 bit)
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Supported softphones

Sennheiser HeadSetup™ is compatible with the following softphones:

- Skype (version 6.3.x.x and higher)
- Avaya one-X Communicator (version 5.2.0.14, 6.2.7.03, 6.2.4.07)
- Avaya Communicator (version 2.1.0.69, 2.1.2.75)
- Avaya one-X Agent (version 2.5.58020.0)
- Cisco IP Communicator (version 8.6.2, v8.6.3)
- ShoreTel Communicator (version 14.2)
- SwyxIt! (version 10.30.2114.0)
- Octopus NetPhone v10.30.2092.0 or higher
- IBM Sametime (version 8.5.2, 9.0.0)**
- Cisco Jabber (version 9.2, 9.6, 10.5, 10.6, 11.x)**
- Microsoft Lync 2010/2013**
- Skype for Business 2015/2016**
- Unify OpenScape V7R1.47.14 or higher**
- 3CX Phone client v15 or higher**
- CounterPath X-Lite 4.9.8, Bria X 1.2 and Bria 4.8 or higher
- Mitel MiCloud Telepo 4.8.0.3636 or higher
- Mitel MiCollab v8.0 or higher
- BroadSoft UC-One Communicator 22.0.1.135 or higher**
- Zylinc Attendant Console ver. 6.0 u3
- Zylinc Service Center ver. 6.0 u3
- Zylinc Contact Center ver. 6.0 u3
- Alcatel-Lucent OpenTouch Conversation 2.3.003 or higher**
- Alcatel-Lucent IP Desktop Softphone 11.0.66 or higher**

For more information, please check:
www.sennheiser.com/software

* SD Series available in Americas only

** Sennheiser headsets and speakerphones work plug and play with Microsoft Lync/Skype for Business, Unify OpenScape, Cisco Jabber (version 11.x), Alcatel-Lucent OpenTouch Conversation and Alcatel-Lucent IP Desktop Softphone and via softphone plugins with IBM Sametime, 3CXPhone client and Cisco Jabber (version 9.2 to 10.6). In order to enable dual softphone and default softphone functionality, HeadSetup™ must be installed.